

John Graham

Special Minister of State, Minister for Roads, Minister for the Arts, Minister for Music and the Night-Time Economy, and Minister for Jobs and Tourism



David Harris

Minister for Aboriginal Affairs and Treaty, Minister for Gaming and Racing, Minister for Veterans, Minister for Medical Research, and Minister for the Central Coast

Greg Warren

Member for Campbelltown

Media Release

Cutting red tape to give veterans ongoing access to rego and licence concessions

Friday, 30 June 2023

NSW Veterans and Wholly Dependent Partners will no longer need to attend a Service NSW centre to re-establish their eligibility for a vehicle registration and license concession.

For over a decade, veterans under the *Military Rehabilitation and Compensation Act 2004* had to continually obtain documentation from Department of Veteran Affairs and verify their eligibility for a concession in person. This placed undue burden and stress on them.

From 1 July 2023, eligible veterans will receive a concession on registration and licence products by simply providing Service NSW their file number. Additionally, as a pensioner their vehicle registration will be automatically renewed, provided their file number is recorded, and green slip and pink slip (if required) received.

Minister for Roads, John Graham, said:

“The previous process was inefficient and at times distressing, with NSW Veterans continually attending Service NSW service centres to re-establish their eligibility for a concession.

“This change will see their Department of Veteran Affairs Gold Card validate automatically, with eligible concessions applied to licence and vehicle registration products.”

Minister for Veterans, David Harris, said:

“This initiative will have significant benefits for our Veterans and Wholly Dependent Partners. We’re going to improve the customer experience for our veterans by automatically validating their Gold Card and remove the burden of visiting a service centre to re-establish their pensioner status, every year”.

Member for Campbelltown, Greg Warren, said:

“This is a sensible and necessary step forward for veterans, removing the unnecessary red tape and burden from having to continually attend a Service NSW centre, to re-establish their eligibility for concessions.

This is an issue that has been raised regularly with me by fellow veterans. We had a commitment in opposition to address this issue and I am delighted to see this happen now.”

NSW Veterans and eligible concession holders can also now [renew their licence online](#) if they meet the required criteria.

Visit nsw.gov.au for more information on:

- [checking your registration details](#)
- [eligibility](#)
- [concessions and benefits.](#)

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